

Volunteer Role Description

Role Title	Accommodation Volunteer Project Support/Interpreter UASC Team, Wellington Street, Ipswich
Responsible to	Accommodation Manager
Working relationships	Accommodation staff
Role Purpose	<ul style="list-style-type: none">• To support Service users in engaging with meaningful activities during weekly sessions with our in-house counsellor, there will be a focus on art and creativity which is intended to improve mental health• To act as an interpreter in confidential situations to communicate their personal information to the counsellor
Main Tasks	<ul style="list-style-type: none">• Facilitate the communication between service users and the counsellor• Communicate with service users who may be distressed• Assist the counsellor in the provision of weekly creative thinking and art sessions
Other Tasks	<ul style="list-style-type: none">• To carry out other tasks within the role holders' capabilities as directed by your line manager.• A commitment to Safeguarding and promoting the welfare of children, young people and vulnerable adults. Raising any safeguarding concerns in line with YMCA Trinity Group Safeguarding policy and procedure• Undertake core and relevant training to enhance personal and professional development.• To act within YMCA policies and procedures, with particular regard to health and safety, equal opportunities, diversity, protection from abuse, data protection and confidentiality.• Understand personal responsibility under the Health & Safety at Work Act 1974 including fire safety.• Supportive of the Mission, Vision & Values of YMCA Trinity Group

Requirements

- Many of our service users do not speak English as their primary language, and rely on high quality, confidential interpretation to communicate their personal information. There is a particular need for individuals that can speak English and Arabic/Dari/Farsi/Pashto/Tigrinya/Kurdish Sorani/Urdu, to interpret and facilitate communication between service users and the counsellor.